



RÉPUBLIQUE  
FRANÇAISE

*Liberté  
Égalité  
Fraternité*



# services and **2024** navigation times



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commercial boats  
leisure boats

Direction territoriale Nord-Est  
169 rue de Newcastle  
CS 80062  
54036 Nancy cedex  
Service relations clientèle-usagers  
03 83 95 30 01 - ADVE.DT-Nord-Est@vnf.fr

VNF.fr



## Areas of competence of the different territorial units within the waterways of the North-East Directorate of Voies navigables de France

**Territorial unit competent on the Meuse Ardennes**  
command center for the itinerary - Givet  
Tel. +33 (0)3 24 42 01 57

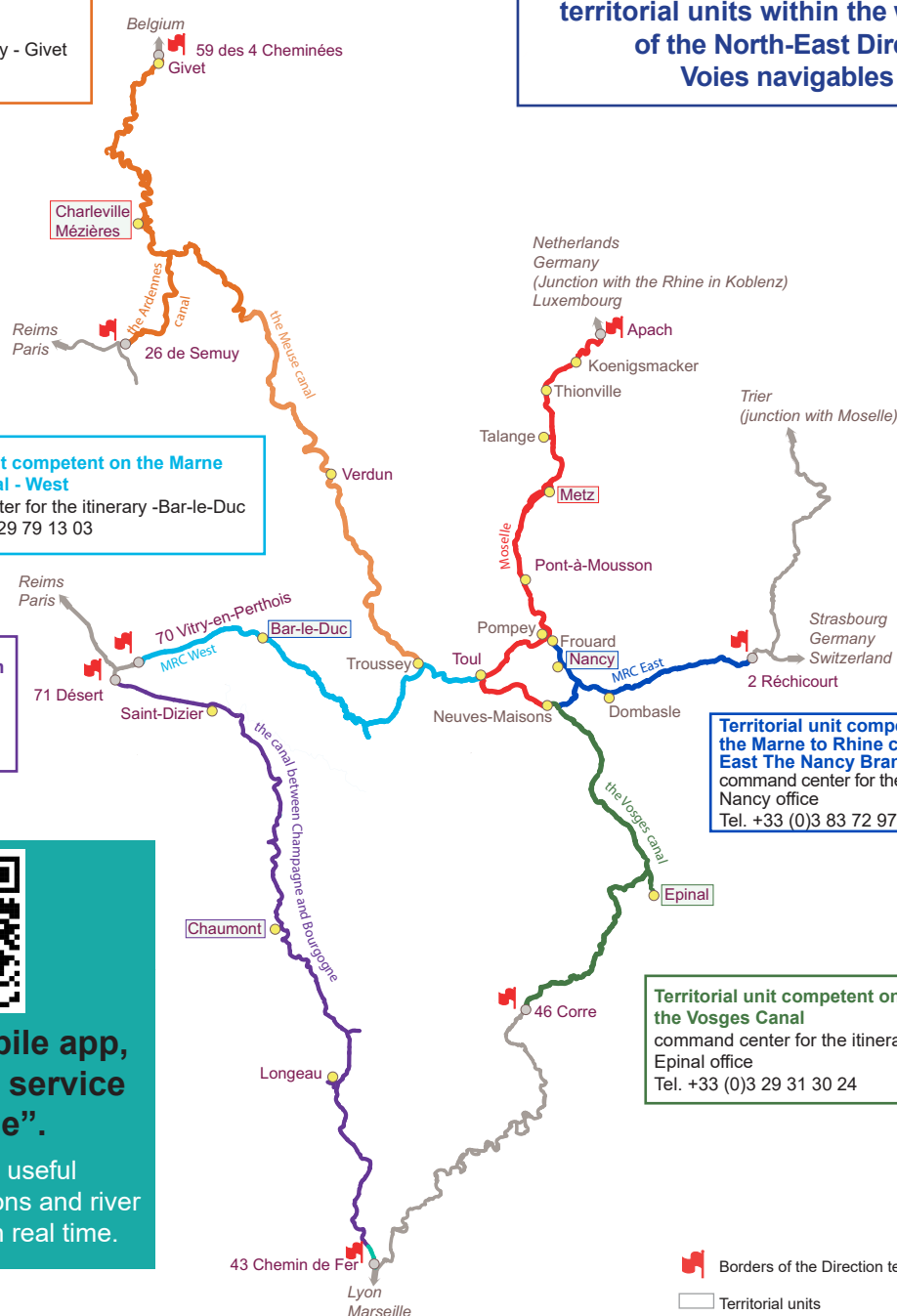
**For any problem on the waterways, please call Command center for the Moselle itinerary**  
**24 hours a day**  
**Tel. +33 (0)3 82 55 01 58**  
**or otherwise VNF**  
**single national number**  
**0 800 863 000** **number free phone**

**Territorial unit competent on the Marne to Rhine canal - West**  
command center for the itinerary - Bar-le-Duc  
Tel. + 33 (0)3 29 79 13 03

**Territorial unit competent on the Canal between Champagne and Bourgogne**  
command center for the itinerary Heuilly-Cotton  
office Tel. +33 (0)3 25 88 42 02

**Territorial unit competent on the Marne to Rhine canal - East The Nancy Branch**  
command center for the itinerary Nancy office  
Tel. +33 (0)3 83 72 97 26

**Territorial unit competent on the Vosges Canal**  
command center for the itinerary Epinal office  
Tel. +33 (0)3 29 31 30 24



**Download the Navi mobile app,**  
**“your river information service**  
**always at your side”.**

Navi gives you access to all useful information on navigation conditions and river network conditions in France, in real time.

## commercial boats

On all the river network managed by North-East Directorate of VNF, all commercial boats must announce their entry onto the network or their departure from one of the ports situated on the network, giving their destination to the regional announcement centre (free phone no. 0 800 519 665), which will take calls every day it is open until 3 pm for trips beginning the next day.

Activate the navigation mode or calculate your itinerary with this application. Freight boats wishing to benefit from on-demand passage (outside of the free sailing hours, and within the authorised sailing hours) must submit a request to the regional announcement centre before 3:00 p.m. for a voyage starting the following day.

**TO ANNOUNCE ONESELF**

**0 800 519 665**

**number free phone**

## leisure boats

### Narrow gauge

**in the low season:** from 1<sup>st</sup> January to 31<sup>st</sup> March and from 1<sup>st</sup> November to 31<sup>st</sup> December

On all the narrow gauge network managed by the Service de la Navigation du Nord-Est of VNF, all leisure boats must announce their entry onto the network or their departure from one of the ports situated on the network, giving their destination to the regional announcement centre (free phone no. 0 800 519 665), which will take calls every day it is open until 3 pm for trips beginning the next day.

**in the high season:** from 1<sup>st</sup> April to 31<sup>st</sup> October

On the not automated sectors of the narrow gauge network, leisure boats must request their locking for the following day before 3 pm to the employee taking charge of them, or by calling the command centre for the Meuse canal (stopping place in the evening and time of setting off again the next day).



SERVICES AND NAVIGATION TIME FOR 2024

